

### **How do I get a spot in your childcare program?**

A registration package has to be fully completed to ensure you have a spot. If you are pre-registering for one of our programs an office staff will accept the application and have a Childcare Coordinator or the Program Manager review it. Upon review, if there are any questions or concerns regarding the registration package then a Childcare Coordinator will phone you to clarify their questions or schedule a meeting with you.

### **How long after I submit my paperwork until my child can start?**

As long as the paperwork is complete, and the Childcare Coordinator does not have any concerns that need to be address, your child can start the day they are registered. Registration papers must be onsite prior to your child's engagement in the program.

### **What makes your program different from others?**

Big Brothers Big Sisters of Prince George offers flexible childcare options to meet the needs of the community. If it is a full time space you are looking for, part time or just a day here or there then we are able to accommodate you.

All of our childcare spaces offer snacks and skill development. Our School Aged Care and Preschool provides a snack that consists of two food groups and a weekly field trip that are designed to expose the children in our programs to new skills and experiences in our community.

Our all day camps serve a morning and afternoon snack and multiple field trips a week that match our themes. Ever camp week is created around a theme picked by our Childcare Coordinators. With themed snacks, crafts and field trips to make sure your child has a great time!

### **How much does your program cost?**

The prices vary depending on the program but range from \$110.00 - \$460.00. Refer to our Parent Handbook in our Registration package, to see our full price list. Have questions about what type of care is right for you? Call our office and speak to Spencer Kellington or Brittany Lank, Childcare Coordinators or Darbi Brand, Program Manager.

### **Where are your childcare programs located?**

Our Preschool and one of our After School Care locations are at 2455 Blackburn Road. Two additional After School Care locations are at 777 Kinsmen Place. Spring Break Camps are ran out of both the Blackburn and Kinsmen locations. Summer Camps are located at 777 Kinsmen Place.

#### **What schools do you pick up from?**

For the 2016-2017 school year we serve Blackburn Elementary, Foothills, Harwin, Spruceland Traditional, Ecole Lac Des Bois, Heritage, Peden Hill, Ron Brent, Quinson and Edgewood.

#### **I cannot afford childcare, what support do you offer?**

We accept Childcare Subsidy. The Application and Arrangement can be found on our Childcare page.

When registering for Summer Camps, if you require support in paying the registration fee, please complete the Bursary Application.

#### **I do not need childcare but I cannot make it to pick my child up from school everyday, can you pick my child up and drop them off for me?**

Transportation is available. The registration papers that are required to provide transportation. Transportation can only be provided to child(ren) attending schools we are already providing service to.

#### **My child is still in a 5-point harness, do I need to provide one for them to us?**

Big Brothers Big Sisters provides car seats for all our childcare programs; a booster seats or 5-point harnesses is provided for every child registred.

#### **Who will be with my child on a day to day basis?**

All of our childcare staff meet the requirements of Northern Health Licensing. Employees are 19 years or older, have a valid First Aid certificate, a clean Criminal Record Check and a least 20 hours of education in a child development related field.

The drivers of our shuttles have valid class 4 licenses and clean Criminal Record Checks.